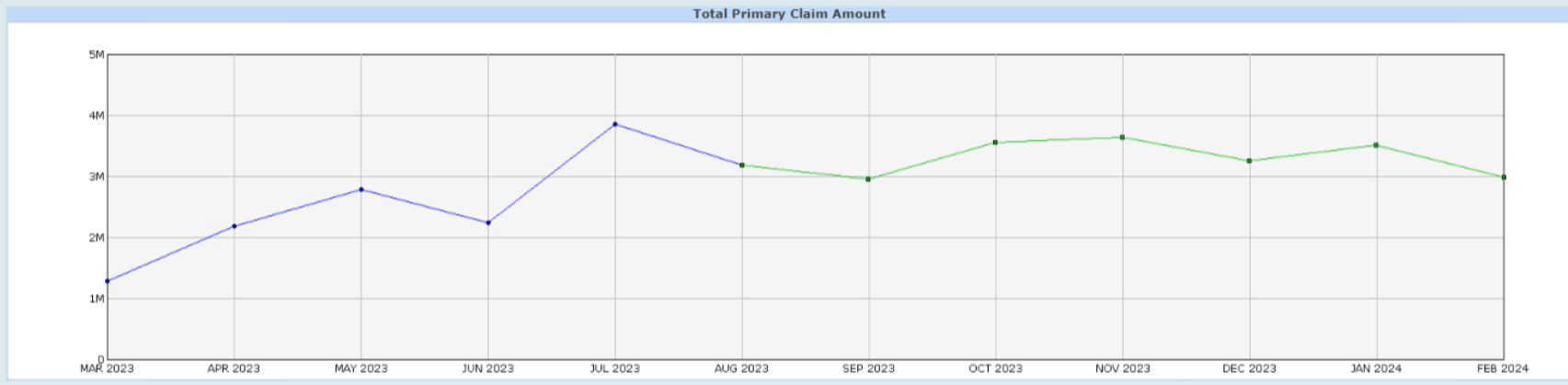


Ferry County Health
Revenue Cycle
Board Update – January to Date February 2024

Revenue team is working hard to get and/or keep benchmarks on the following:

1. Claims submission. Goal is to submit a minimum of \$580k weekly, \$2.5 million monthly.

Format	AUG 2023	SEP 2023	OCT 2023	NOV 2023	DEC 2023	JAN 2024	FEB 2024
+ 837 Institutional 5010 EDI	2,904,256.07	2,699,502.21	3,295,788.40	3,454,958.60	2,958,766.09	3,289,690.36	2,749,937.39
+ 837 Professional 5010 EDI	278,515.59	255,124.73	253,393.18	184,034.82	291,769.94	221,279.97	222,647.85
Total	3,182,771.66	2,954,626.94	3,549,181.58	3,638,993.42	3,250,536.03	3,510,970.33	2,972,585.24

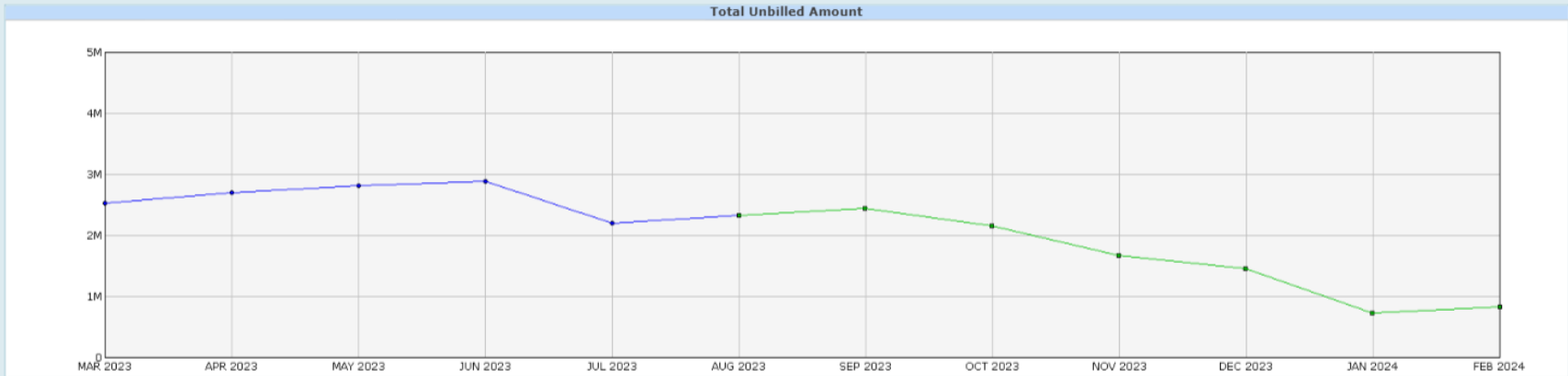


2. Holds. Holds to remain under 200

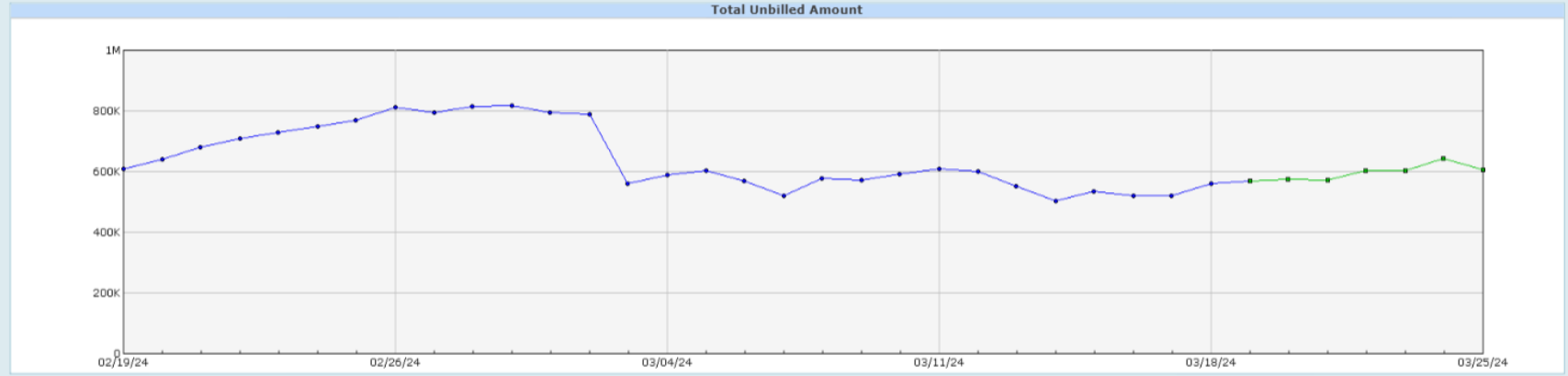
Holds stand at 94 today, March 26, 2024

3. Unbilled (DNFB). Unbilled goal of \$1 million and then \$600k. February ended at \$817k and have averaged \$587,563 in March.

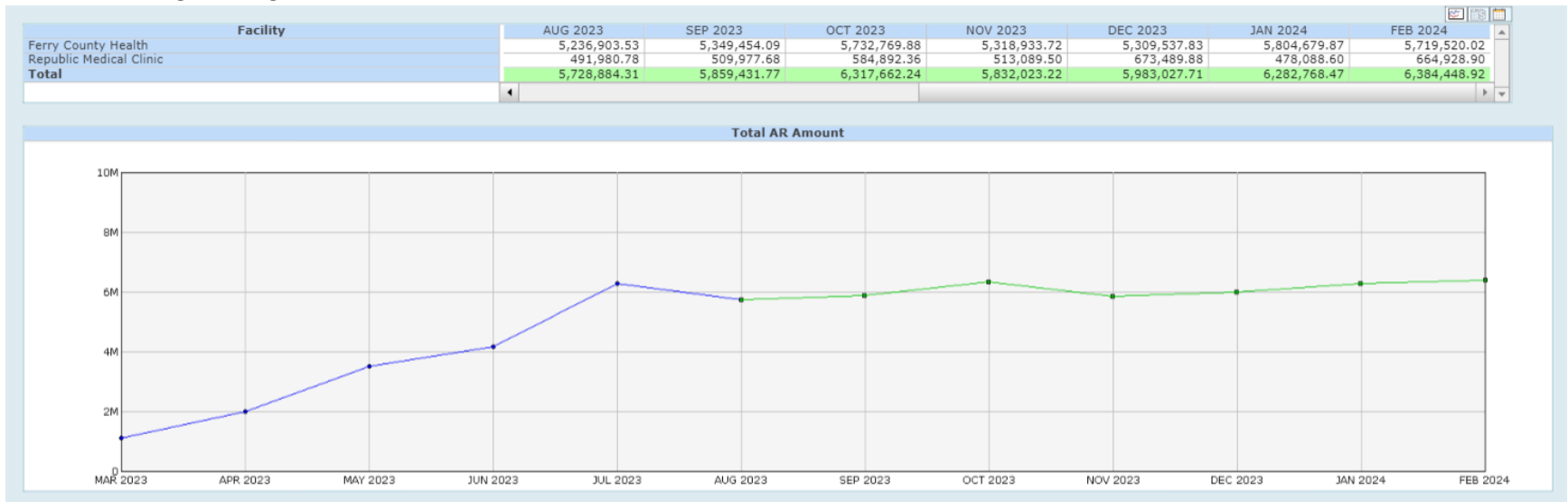
Facility	AUG 2023	SEP 2023	OCT 2023	NOV 2023	DEC 2023	JAN 2024	FEB 2024
Ferry County Health	2,310,077.78	2,424,026.95	2,146,260.13	1,655,423.27	1,444,359.23	721,262.50	812,208.40
Republic Medical Clinic	3,954.80	6,672.03	4,914.92	5,266.88	5,713.74	4,239.66	5,173.19
Total	2,314,032.58	2,430,698.98	2,151,175.05	1,660,690.15	1,450,072.97	725,502.16	817,381.59



Facility	03/19/24	03/20/24	03/21/24	03/22/24	03/23/24	03/24/24	03/25/24
Ferry County Health	562,287.74	568,191.77	564,847.69	597,378.52	595,998.01	636,004.64	598,217.04
Republic Medical Clinic	4,344.10	4,644.10	3,966.41	4,546.36	4,546.36	4,546.36	5,297.69
Total	566,631.84	572,835.87	568,814.10	601,924.88	600,544.37	640,551.00	603,514.73



- 4. Collections. Goal is to collect 370k weekly, \$1.6 million monthly. Ended February at \$1.278 million. March through the 25th is at \$706k. A couple of factors leading to this including Change Healthcare cyber attack, and claims being held by HRG. HRG is preparing a plan of action for us to get billing a little better under control.



- 5. Accounts Receivable. Looking at new goals around gross accounts receivable. Will work with Coryelle and Melinda to set some goals.

2024 Workplan

- 1. Bring Revenue Cycle in-house in phases
 - a. Coding to XTend January 1 - complete

- b. Cash posting – complete 2/1/24
 - c. Klondike Hills billing – Complete 2/1/24
 - d. Client account billing – Complete 3/1/24
 - e. Self-pay. Goal to have all of self-pay into the Meditech system by end of April. Have hired 2 staff members, looking for one more.
 - f. Billing. Goal to have a plan to move billing in-house or otherwise by year end.
2. RIT Issues that are being addressed:
- a. Real-Time Documentation
 - b. Pharmacy build issues