

# National Environmental Services & Housekeeping Week

*By Mike Jager, Maintenance/Facilities Manager*

Every facility has a figure head; a CEO, Superintendent, or President, someone in the public eye who represents that particular group. Even the most successful leader of any organization would tell you any credit attributed to them is the result of an army of dedicated behind the scenes. Employees committed to excellence, such as the individuals who keep everything clean and safe are a big part of any organization.

September 11-17 is “National Environmental Services & Housekeeping Week”. These tireless folks are truly the unsung heroes, especially in healthcare facilities. These are the invisible employees; the ones who are never noticed unless something is forgotten or missed. These are the ones who day in and day out wash the same walls, mop the same floors and scrub the same toilets, many times not even seeing another individual in a same shift. These superstars find reward in knowing

when they leave a room it is clean and safe for the next patient or staff member.

Ferry County Public Hospital District is proud of our environmental service employees. As far as I am concerned, the housekeepers I am associated with are the biggest deal for your buck. They are always there, rarely complain, and more than willing to go the extra mile in making an aging facility look incredible! Yes, it is true, it is the behind the scenes people who really make the difference. It is a wise leader who recognizes from where his success comes from. The next time you see a housekeeper or anyone in the service trade, acknowledge their efforts and let them know what a difference their dedication makes to all of us. To our staff, I want to say a public THANK YOU to Sue, Teresa, Sid, Brenda, Eric, Jodi and Samantha.

*Prior Hospital Happenings available at <http://www.fcphd.org/news.html>*

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