

BOARD OF COMMISSIONERS' MEETING

"To strengthen the health and well-being of our community through partnership and trust."

AGENDA

Call to Order Page(s)

Quorum Established Nancy Giddings

Review, Amend, Accept Agenda Nancy Giddings

Introduction of Board, District Employees and Guests Nancy Giddings

Items listed under the consent agenda are considered routine board matters and will be approved by a single motion of the Board without separate discussion. If separate discussion is desired, that item will be removed from the consent agenda and placed on the regular business agenda.

Approval of Consent Agenda ACTION Nancy Giddings 3-7

- Minutes 5/24/22 Board Meeting
- Approval of Warrants
- Financial Write-Off Report
- Resolution 2022#6 Surplus Small Equipment

Correspondence Nancy Giddings

Public Comments Nancy Giddings

EHR Report Adam Volluz

Compliance Report Spencer Hargett

Quality Improvement Cindy Chase

COO/HR Report Debbie DeCorde 8

CNO Report Mike Martinoli 9

Clinic Report Julia Santana 10

ALF Survey Julie Twamley

Medical Staff Report Dr. Garcia

Safety Report Debbie DeCorde

CEO/CFO Report Jennifer Reed 11

Financial Report Jennifer Reed 12-19

Old Business

Nancy Giddings

- Board QI Project
- Facility Update/Master Plan
- Health Foundation
- Strategic Planning
- Pharmacy
- Letter to the SO
- Airport update
- Safety Project

Board Representative Reports

Finance
 Quality Improvement
 Ron Bacon/Sarah Krausse
 Jody Jannot/DiAnne Lundgren

Compliance/Risk Management Ron Bacon/Sarah Krausse

Medical Staff
 Credentialing
 Nancy Giddings/DiAnne Lundgren
 DiAnne Lundgren/Nancy Giddings

EMS
 Ethics Committee
 Nancy Giddings
 DiAnne Lundgren

New Business Nancy Giddings

Executive Session Nancy Giddings

Executive Session – RCW 42.30.110(1)(g)

Open Session Nancy Giddings

Adjournment Nancy Giddings

Board meetings are usually the fourth Tuesday of each month at 10:30 a.m. unless otherwise posted.

The Public is encouraged to attend; Handicap access is available.

Next regularly scheduled meeting is July 26, 2022 @ 10:30 a.m. in the HUB Conference Room & via Zoom



BOARD OF COMMISSIONERS' MEETING May 24, 2022

CALL TO ORDER: Board Chair Nancy Giddings called the meeting of the Board of Commissioners to order at 10:33 a.m. on May 24, 2022, in the HUB conference room at Ferry County Health and via zoom. Commissioners in attendance were Nancy Giddings, Ronald Bacon, Sarah Krausse, DiAnne Lundgren and Jody Jannot. Jennifer Reed, CEO/CFO; Julia Santana Clinic Manager, James Davidson, IT Manager, Mike Martinoli, CNO; Spencer Hargget, Compliance Officer; Debbie DeCorde, COO; Adam Volluz, Informaticist and Lacy Sharbono, Executive Assistant were present.

GUESTS: Sally Baughman, Nancy Churchill, Jeremy Valdez, Shar Sheaffer

QUORUM ESTABLISHED: A quorum was present.

REVIEW, AMEND, ACCEPT AGENDA: A motion was made by Lundgren and seconded by Krausse to approve the agenda as written. The motion passed unanimously.

APPROVAL OF CONSENT AGENDA: A motion was made by Lundgren and seconded by Jannot to accept the consent agenda. The motion passed unanimously.

AUDIT REPORT: Shar Sheaffer reviewed the 2021 Cost Report.

CORRESPONDENCE: Giddings and Martinoli read thank you card.

PUBLIC COMMENTS: None

EHR REPORT: Volluz gave an update and Kudos on the Meditech implementation.

COMPLIANCE REPORT: Hargett reviewed his compliance work plan updates.

QI REPORT: Giddings read Chase's report.

HR REPORT: DeCorde reviewed her report.

CNO REPORT: Martinoli reviewed his report.

CLINIC REPORT: Santana reviewed her report.

Giddings called for a break at 12:10 p.m. Open session continued at 12:24 p.m.

ALF SURVEY: Reed noted there was a DSHS regular survey done in the ALF. Julia did a great job. We should have the final report in 10 days.

MEDICAL STAFF REPORT: Dr. Garcia gave his report via text to Reed.

CEO/CFO/COO REPORT: Reed reviewed her report. She also discussed hiring JJCA to complete our Master Facility Plan.

A motion was made by Lundgren and seconded by Jannot to approve hiring JJCA to complete the Facility Master Plan. The motion passed unanimously.

FINANCIAL REPORT: Reed reviewed the April financials.

OLD BUSINESS:

- Board QI Project: No Board concerns.
- Facility Update: Company will be here in August to start the Master Facility Plan.
- Health Foundation: No update.
- Strategic Planning: Making progress.
- Pharmacy: No Board concerns.
- Letter to SO: Have not heard back from the Commissioners. Would like to submit our safety plan to the S.O.

BOARD REPRESENTATIVE REPORTS:

- Finance: No Board concerns.
- Quality Improvement: No Board concerns.
- Compliance/Risk Management: No Board concerns.
- Medical Staff: Pharmacy staff was present at the meeting to discuss concerns.
- Credentialing:
 - 1. A motion was made by Lundgren and seconded by Krausse to approve the reappointment of Courtesy Medical Staff privileges by proxy for Integra Imaging providers: Dwane Brittain, MD; Jeffery Clarke, MD; Timothy Gormley, MD; Pushpender Gupta, MD; Chet Hunter, MD; Edward Iuliano, MD; Elizabeth Joiner, MD; Sean Koskinen, MD; Matthew Mesick, MD; Richard Nguyen, MD; Jason Roth, MD; Phillip Smith, MD. The motion passed unanimously.
 - A motion was made by Lundgren and seconded by Krausse to approve the appointment of Courtesy Medical Staff privileges by proxy for Integra Imaging providers: Casey Cable, MD; Matthew Curtis, MD; Ryne Dougherty, MD; Brian Gump, DO, Gregory Kujawski, DO; Amy Newton, MD; Samuel Plesner, DO; Marian Shehata, MD; Adam Skibinski, MD; Jennifer Xiao, MD; Douglas Handley, MD; Jedidiah Schlung, MD. The motion passed unanimously.
- EMS: Giddings noted they only received 1 bid for the EMS building. EMS board recommends that the city council accepts the bid.
- Ethics Committee: No action.

NEW BUSINESS:

- Airport Update: Jennifer and Sarah will make a meeting with one of the commissioners to get an update.
- Conference Debrief: Discussed the WSHA conference.
- Change June regular Board meeting date: Will move the regular June Board meeting from the 28th to the 30th at 10:30 a.m.

EXECUTIVE SESSION: Executive Session was called at 2:00 p.m. regarding RCW 42.30.110(1)(g).

Open session resumed at 2:40 p.m.

ADJOURNMENT: As there was no ful	rther bus	iness the meeting was adjourned at	2:40 p.m.
Nancy Giddings, Chair	Date	DiAnne Lundgren, Secretary	Date
Lacy Sharbono, Recording Secretary	 Date		



RESOLUTION 2022 #6

A RESOLUTION OF THE FERRY COUNTY HEALTH BOARD OF COMMISSIONERS, REPUBLIC WASHINGTON, AUTHORIZING THE DISPOSAL OF SURPLUS SMALL EQUIPMENT AND SUPPLIES.

WHEREAS, the District purchased and/or was donated several pieces of small equipment and supplies several years ago for multiple uses in different departments.

WHEREAS, the small equipment and supplies listed on attached Exhibit A are no longer in use and are in poor shape or obsolete,

WHEREAS, Exhibit A list of items are no longer necessary for the District's use and it would be an inefficient use of resources to move or continue to store them,

THEREFORE, the Ferry County Health Commissioners hereby resolve the aforementioned small equipment and supplies listed on Exhibit A shall be deemed surplus and disposed of by the District Policy, at the discretion of the Plant Manager.

RESOLVED, this 30th day of June 2022.

APPROVED at regular meeting of the Commissioners of Ferry County Health, Republic, Washington, this 30th day of June 2022.

Nancy Giddings, Chair	Date	Ronald Bacon, Vice Chair	Date
DiAnne Lundgren, Secretary	Date	Sarah Krausse, Commissioner	Date
Jody Jannot, Commissioner	 Date		

Asset Disposal Sheet (Quarterly Report) Disposal of Surplus Property other than Real Estate (Policy 25.01.001 - Exhibit A) For 2nd Quarter, 2022

DATE OF	DESCRIPTION (Model/Serial #/						
ACQUISITION	Quantity/Current Location)	REASON FOR DISPOSAL	DISPOSITIO	N PROCESS	DISPOSAL 1	IMELINE	COMMENTS
	Equalizer Exercise Machine GOOO16	Replaced	Donation		asap		
2008	Hill-Rom Advanta P1600 Patient Bed	Broken	Habitat		asap		

APPROVED BY:		
Facilities Mgr	_ Date:	
CFO	_Date:	
CEO	_Date:	
BOD		Resolution 2022 #6 Date Approved by BOC: 6/30/22



TO: Ferry County Public Hospital District #1 Board of Commissioners MEETING DATE: June 30, 2022

FROM: Debbie DeCorde Subject: COO Report

	As of June 27, 2022
People	To be the employer of choice. To develop and support a culturally diverse, competent, motivated and productive workforce. To recruit and retain highly competent staff to meet the District's patient and resident needs.
	 Our business is built on caring for people, and we care for our work family just as much as our patients. We have positive updates on employee development opportunities and staffing levels.
	• Employee stats – 13 new hires; 5 of which are internal movement. 5 exits; one of which was retirement, and one elected to spend more time with family. 3 involuntary terminations.
	 Current headcount is 160. We are working towards improved FTE reporting. We are experiencing an uptick in COVID+ employees, which creates additional staffing challenges across all departments.
Quality	To lead the community that improves community health status and access to care. To provide quality healthcare that can be defined, measured and published. To enforce and invest in a pervasive culture of safety.
	 Employees are being informally asked "how are we doing?" We are honored with forthright feedback and have received frontline invitations for job shadowing with our work family. Jennifer Reed and I are each shadowing throughout the organization. I had a very productive session with our Clinic's Front Office and am looking forward to the next several sessions that have already been scheduled.
	 The formal employee engagement survey is being compiled and is planned for distribution this quarter.
Service	To provide an environment in which patients, families, providers and employees are highly satisfied. To provide an experience for patients that exceeds expectations in all areas of the District. To identify areas for improvement.
	 Facility Manager Interviews are underway with anticipated announcements this week. This new position will support the Maintenance, Kitchen, Housekeeping and Laundry departments with management as well as the entire organization with Facility Planning and related projects.
Financial	To be financially viable, to support advancing the mission and vision. To be operationally efficient. To offer value to payer and consumers.
	 An employee benefits review is in process. Our desire is to provide competitive benefits while being fiscally responsible with public funds.
Growth	To be the healthcare provider choice for our community. To identify service growth areas. To market service programs to community and constituents.
	NAC class applicants are being vetted through HR processes. We are preparing for internal
	growth which feeds the talent pipeline, provides careers for the community, and supports the
	ability to grow the organization to continue as the Provider Choice for the community.



TO: Ferry County Public Hospital District #1 Board of Commissioners MEETING DATE: June 30th, 2022

FROM: Mike Martinoli, Chief Nursing Officer

Subject: Nursing Department Report

As of, June 22nd 2022

People

To be the employer of choice. To develop and support a culturally diverse, competent, motivated and productive workforce. To recruit and retain highly competent staff to meet the District's patient and resident needs.

- Recruitment efforts are underway for noc RN's, a LTC Nurse, a day NAC, and noc NAC's.
- We are happy to see the success of our temporary nurse position underway. Multiple nurses are
 planning to sign on long term PRN with our organization after the temp contract is complete. We
 are creating rewarding experiences for staff, and all of these members have well integrated to the
 team.
- We continue to recruit for a new case manager, aka discharge planner. The new title of the position will be the 'Care Coordinator'. This person will cover hospital case management needs, utilization review, discharge planning, and also support patients on the outpatient level before/after they are admitted for care. We are planning for future growth with this role for chronic illness management assistance at home for the community.

Quality

To lead the community that improves community health status and access to care. To provide quality healthcare that can be defined, measured and published. To enforce and invest in a pervasive culture of safety.

- Congratulations to Cindy RN for her dedication and attention to our QI Committee program, as
 we now have all district departments actively participating with great discussions monthly. Her
 support and leadership throughout these years is much appreciated. Mike will transition to the
 QI Director role this coming month.
- Our Simulation Man has arrived! We are excited and eager to build a simulation program for the
 district. It was utilized at our recent Trauma skills day with nurses, NACs, and EMS members all
 coming together for fun training and learning. There is much to come with this tool impacting our
 quality of education, growth, and staff retention.

Service

To provide an environment in which patients, families, providers and employees are highly satisfied. To provide an experience for patients that exceeds expectations in all areas of the District. To identify areas for improvement.

 Emily, Mike and Larissa RN attended a SANE (sexual assault nurse examiner) refresher course last week. We are collaborating closely with the experts at Harborview Medical Center who instruct. We will soon have a program in the ED to offer strangulation assessments and care for domestic violence victims. As of this year, domestic violence victims are entitled to free strangulation assessments in the ED. A formal assessment and care program will soon be developed by our team.

Financial

To be financially viable, to support advancing the mission and vision. To be operationally efficient. To offer value to payer and consumers.

Growth

A budget purchase this month was an upgrade for our two Defibrillators.

The the best formula to the control of the contr

To be the healthcare provider choice for our community. To identify service growth areas. To market service programs to community and constituents.

- Relationship building with Okanogan and Spokane County hospital social workers has been very beneficial for quick and clear Swing Bed patient referrals. We plan for future site visits to promote our services even more.
- Nursing meetings with the Meditech team have been very productive. We have focused meetings on patient care, surgical (endoscopy), case management, and patient registration in motion. Our entire Nursing team is very engaged for this project, and that is amazing!



TO: Ferry County Public Hospital District #1 Board of Commissioners MEETING DATE June 30th 2022

FROM: Julia R Santana Subject: Board Report

	As of June 27 th , 2022
People	To be the employer of choice. To develop and support a culturally diverse, competent, motivated and productive workforce. To recruit and retain highly competent staff to meet the District's patient and resident needs.
	For the Clinic board report this month I will be presenting to the board our proposed changes to walk installant supplying a capy of the proposed changes for everyope.
	 to walk-ins. I am supplying a copy of the proposed changes for everyone. The Clinic is loaning Corrine, one of our FOC-MAR's to cover referrals.
Quality	To lead the community that improves community health status and access to care. To provide quality healthcare that can be defined, measured and published. To enforce and invest in a pervasive culture of safety.
	 I am very entrenched with our Meditech implementation and am really enjoying the build and learning our new EMR.
Service	To provide an environment in which patients, families, providers and employees are highly satisfied. To provide an experience for patients that exceeds expectations in all areas of the District. To identify areas for improvement.
Financial	To be financially viable, to support advancing the mission and vision. To be operationally efficient. To offer value to payer and consumers.
	 I have formulated an Annual Medicare Wellness template that is currently getting approved by coding to be sure all required aspects of the visit are met (and things not included that should not be). And I have updated the packet and information we give to patients at this visit.
Growth	To be the healthcare provider choice for our community. To identify service growth areas. To market service programs to community and constituents.
	 We had a demo for a new SpaceLabs EKG machine last week and am hoping to purchasing
	one soon.
	We have a "go live" goal date for our PFT's of July 1st. Clinic feels ready and we are finalizing
	the order sets.



TO: Ferry County Public Hospital District #1 Board of Commissioners MEETING DATE: June 30, 2022

FROM: Jennifer Reed Subject: CEO/CFO Report

D	Δ	\cap	n	ےا
	U	U	Μ	ľ

To be the employer of choice. To develop and support a culturally diverse, competent, motivated and productive workforce. To recruit and retain highly competent staff to meet the District's patient and resident needs.

- Working to accommodate the "great reshuffle" with employee retention tactics, and satisfaction.
- Working with other community health leaders to work toward how to provide a community paramedic program.
- Shadowing with departments keeps going. Great way to get to know employees, and issues, is to work on the ground.

Quality

• Re-implemented the administrator on call between myself, Debbie and Mike.

To lead the community that improves community health status and access to care. To provide quality healthcare that can be defined, measured and published. To enforce and invest in a pervasive culture of safety.

Quality Improvement and Risk discussion.

Service

To provide an environment in which patients, families, providers and employees are highly satisfied. To provide an experience for patients that exceeds expectations in all areas of the District. To identify areas for improvement.

- Airport update.
- Community Health Needs Assessment and other options for collaboration with our public health officials.
- Community Paramedic program.

Financial

To be financially viable, to support advancing the mission and vision. To be operationally efficient. To offer value to payer and consumers.

- Insurance renewal.
- Investment strategy.
- 2023 Budget.

Growtr

To be the healthcare provider choice for our community. To identify service growth areas. To market service programs to community and constituents.

Facility Master Plan.

Ferry County Public Hospital District #1 Financial Statements Month Ending May 31, 2022



Ferry County Public Hospital District No. 1

doing business as Ferry County Memorial Hospital

Combined Income Statement: Hospital, Klondike Hills and Republic Drug Store

Year to Date May 31, 2022

				% of Gross		% of Gross
	Q1	April	May	Rev	YTD	Rev
Operating revenue:						
Gross patient service revenue	6,649,669	2,388,324	2,344,092	\$ %68	11,382,085	
Drug Store gross revenue Contractual allowances and provisions for uncollectible	816,849	288,147	298,339	11% \$	1,403,335	
	(2,519,618)	(965,407)	(855.874)	-32% \$	(4,340,899)	-34%
Patient service revenue - (Net contractual allowances)	4 946 901	1 711 064	1 905 656		8 563 671	67%
ביים איני ביים אובר וריירומר (וויני כסווממניממן ממסיימווינים)	300,000	100/11/1	050,000,1	\$ %T/	75 25	76,
odu uteut expense Other operating revenue	136,155	66,239	39,703	2% \$ 2% \$	242,097	7%
Total operating revenue	\$ 5,123,462	1,786,869	1,970,623	75% \$	8,880,953	%69
Operating expenses:						
Salaries and wages	2,126,184	699,650	751,141	\$ %82	3,576,975	78%
Employee benefits	541,860	164,812	175,126	\$ %/	881,797	7%
Professional fees	484,612	108,648	222,593	\$ %8	815,853	%9
Supplies	363,629	85,175	124,342	5 % \$	573,146	4%
Purchased services - Utilities	90,828	29,787	23,563	1% \$	144,178	1%
Purchased services - Other	359,625	82,295	191,520	\$ %/	633,440	2%
Pharmacy Drugs	426,721	189,707	173,911	\$ %2	790,339	%9
Drug Store Retail	32,661	12,589	6,371	\$ %0	51,621	%
Insurance	33,495	10,684	4,445	\$ %0	48,623	%0
Other	138,903	31,227	43,637	5% \$	213,767	2%
Rent	66,930	19,826	20,346	1% \$	107,102	1%
Amortization	10,989	3,663	3,663	\$ %0	18,315	%
Depreciation	221,379	74,237	74,522	3% \$	370,138	3%
Total operating expenses	\$ 4,897,815	\$ 1,512,299 \$	1,815,180	\$ %//	8,225,294	64%
Gain (loss) from operations	225,647	274,570	155,443	\$ %	622,659	2%
Nonoperating revenues (expenses):						
Property taxes	89,272	38,563	29,719	1% \$	157,554	1%
Interest earnings	1,669	1,333	2,355	\$ %0	5,357	%0
Interest expense	(13,122)	(4,414)	(4,140)	\$ %0	(21,675)	%0
Grants and donations	6,542	407	•	\$ %0	6,949	%0
Other	73,712	24,369	24,169	1% \$	122,250	1%
Total nonoperating revenues (expenses) - Net	\$ 158,073	\$ 60,258	52,103	\$ %2	270,434	2%
Increase (decrease) in net position	\$ 383,720	\$ 334,828 \$	207,545	\$ %8	926,093	7%
CONTROL OF THE PARTY OF THE PAR						

Ferry County Public Hospital District No. 1

doing business as

Ferry County Memorial Hospital

Balance Sheet (Combined Statement of Net Position: Hospital, Klondike Hills and Republic Drug Store) Year to Date May 31, 2022

	Υ	TD Balances	Y.	TD Balances
Assets		April		May
Current assets:				
Cash and cash equivalents	\$	8,253,488	ς	8,202,175
Patient trust	Y	-	Υ .	-
Receivables:				
Gross AR		4,333,201		4,671,689
Contractual allowance		(1,627,209)		(1,727,359)
Patient AR - Net		2,832,757		3,179,339
Taxes		172,163		136,062
Estimated third-party payor settlements		, -		, -
Other		135,248		179,437
Inventories		477,156		480,962
Prepaid expenses		119,888		129,349
Total current assets	\$	11,990,700	\$	12,307,324
Noncurrent cash and cash equivalents:				
Restricted cash & cash equivalent, USDA reserve		-		-
Internally designated cash and cash equip, funded depreciation		-		-
Total noncurrent assets limited as to use				
Capital assets:				
Nondepreciable capital assets		27,282		27,282
Depreciable capital assets - Net of accumulated depreciation		6,615,906		6,558,727
Construction in Progress		196,500		92,248
Total capital assets	\$	6,839,688	\$	6,678,257
TOTAL ASSETS	\$	10 020 200	¢	10 000 501
1010100010	<u>ې</u>	18,830,388	٦	18,985,581

Ferry County Public Hospital District No. 1

doing business as

Ferry County Memorial Hospital

Balance Sheet (Combined Statement of Net Position: Hospital, Klondike Hills and Republic Drug Store) Year to Date May 31, 2022

	Υ	TD Balances	Υ	D Balances
Liabilities and Net Position		April		May
C LE Letter-				
Current liabilities:	,	400.000	<u>.</u>	257.002
Current maturities - Long term debt	\$	408,808	\$	357,893
Current maturities - Capital lease obligations		19,760		20,259
Accounts payable		431,807		723,727
Warrants payable		1,666		1,539
Sales Tax Payable		3,695		3,790
Patient trust		500		500
Payroll and related expenses		383,864		460,754
Accrued vacation		409,764		418,392
Unearned tax revenue		237,171		207,525
Accrued interest payable		-		-
CARES ACT FEDERAL FUNDING		1,054,609		892,214
Estimated third-party payor settlements		216,000		51,056
Total current liabilities	\$	3,167,643	\$	3,137,649
Noncurrent liabilities:				
Long term debt		2,132,946		2,132,946
Capital lease obligations - Less current portion		34,858		32,849
				•
Total noncurrent liabilities		2,167,804		2,165,795
				
Total liabilities	\$	5,335,448	\$	5,303,445
Net position:				
Invested in capital assets		4,046,816		4,042,062
Restricted expendables				. , <u>-</u>
Unrestricted		9,448,124		9,640,074
		. ,		
Total net position		13,494,940		13,682,136
TOTAL LIABILITIES AND NET POSITION	\$	18,830,388	\$	18,985,581

FINANCE DASHBOARD
Ferry County Public Hospital District #1
May 31, 2022

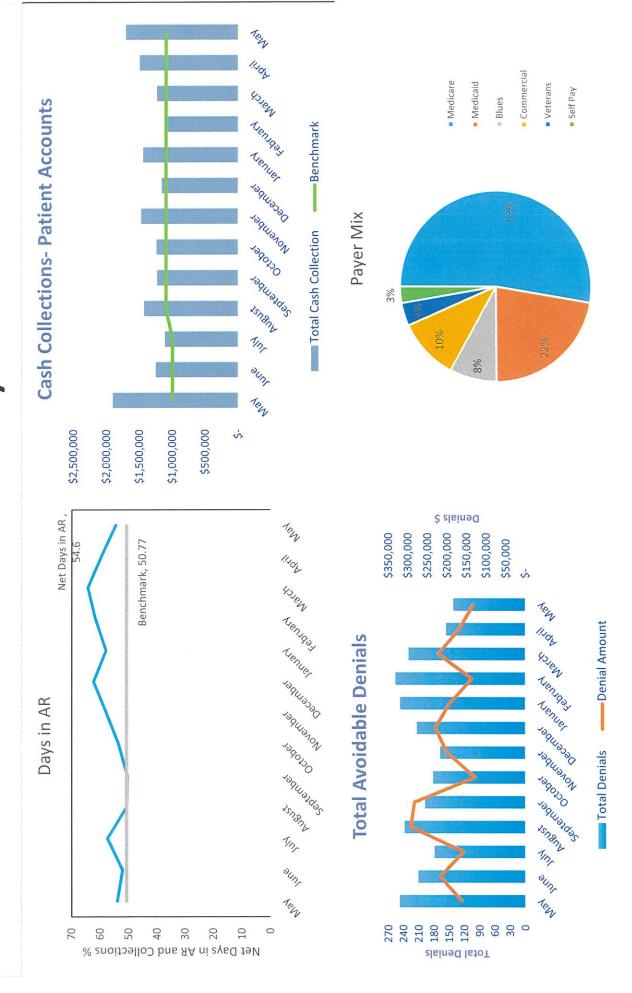
	Current Month	Month
Stats	Current Total Target	Prior Year
1 Acute Care Patient Days	15	16 16
2 Skilled Swing Bed Patient Days	79	38 107
3 Non-Skilled Long Term Care Patient Days	310	362 209
4 Observation/Short Stay Hours	264	197 211
5 Admissions	5	
6 Average Length of Stay (ALOS)	2.42	4.00 2.70
7 Outpatient # Visits	1026	832 863
8 ED # Visits	200	143 124
9 Emergency Admit to Inpatient	2.00%	
10 Procedures/Treatment #Patients		20 13
11 Republic Clinic #Visits	892	877
12 Rehab Treatments	087	863 1063
13 Imaging Visits	512	
14 Lab # Billable Tests	2763	2268 2309
Profitability		
14 Revenue Deductions % of Gross Revenue	32%	
15 Salaries % Gross Patient Revenue	28%	45% 33%
16 Benefits % of Salary Expense	23%	26% 31%
17 Bad Debt % Gross Patient Revenue	1.08%	1.78% 2.30%
18 Charity % Gross Patient Revenue	2.10%	1% 0.27%
19 Total Salary Expense	\$ 751,141 \$	600,000 \$ 599,825
Key		
Meets or exceeds budget/target		

16

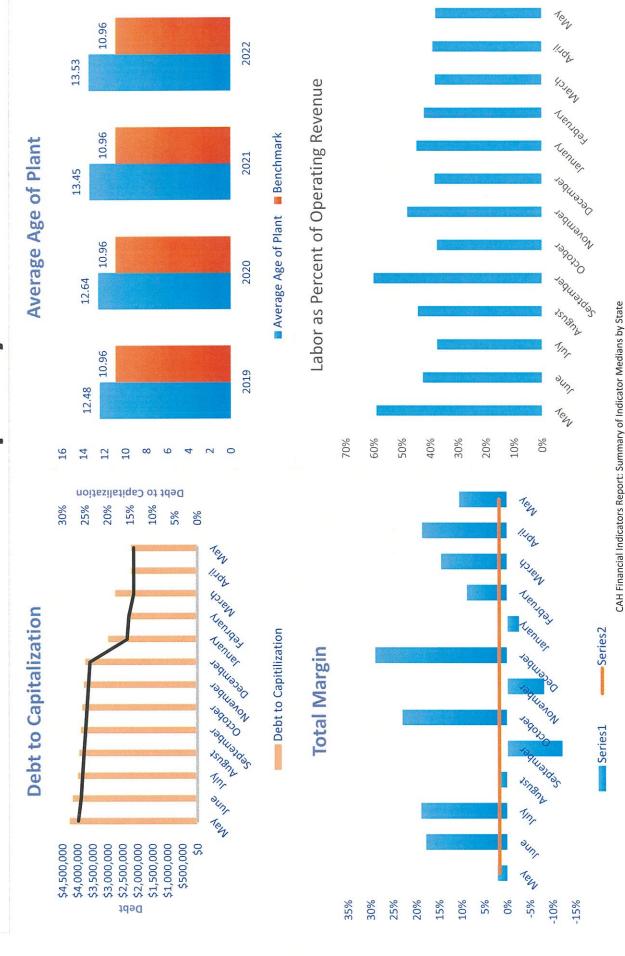
Does not meet budget/target expectations by greater than 5%

Does not meet budget/target expectations by 5% or less

2022 Revenue Cycle



2022 Liquidity



https://3jzjstox04m3j7cty2rs9yh9-wpengine.netdna-ssl.com/wp-content/uploads/2019/04/StateMediansReport_2019_v3.pdf

2022 Financial

