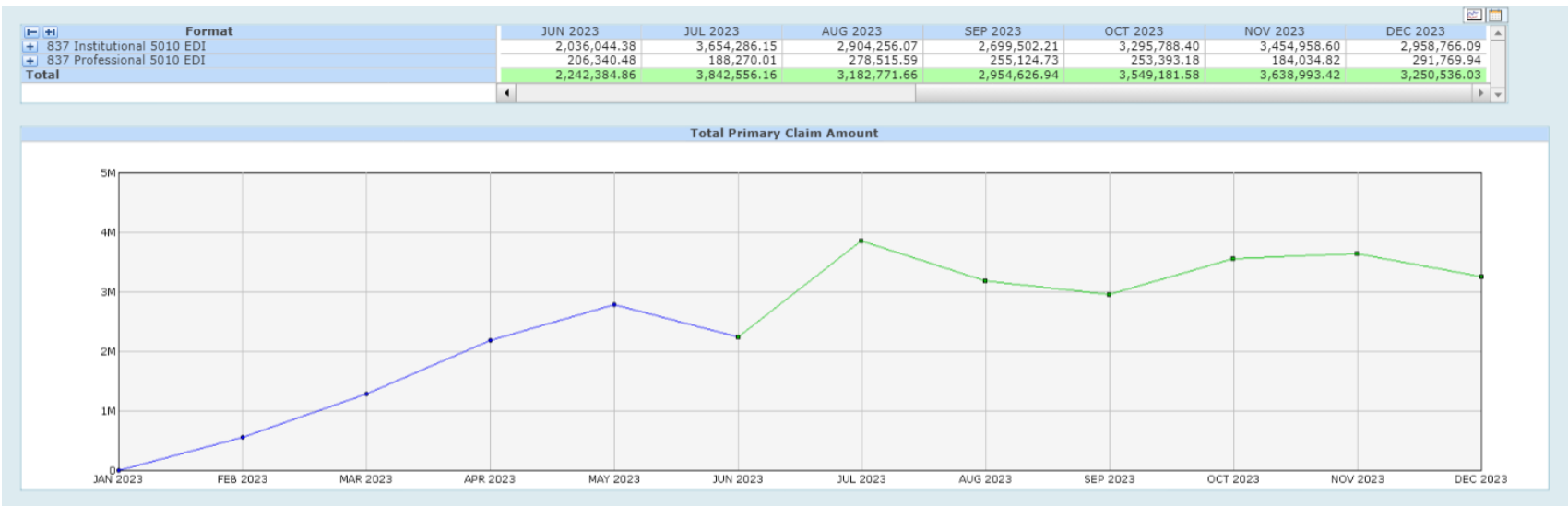


Ferry County Health Revenue Cycle Board Update

Revenue team is working hard to get and/or keep benchmarks on the following:

1. Claims submission. Goal is to submit a minimum of \$580k weekly, \$2.5 million monthly.

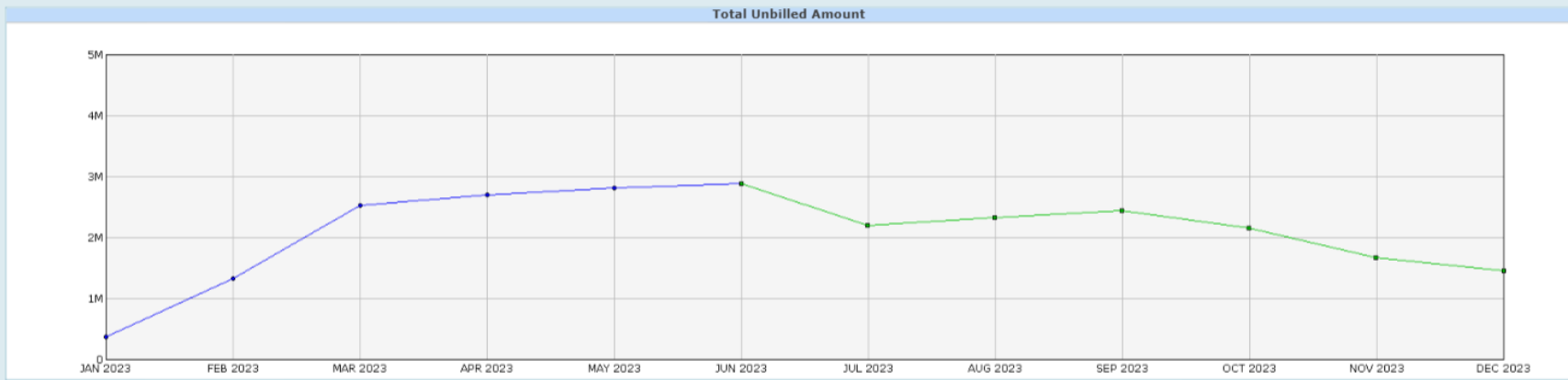


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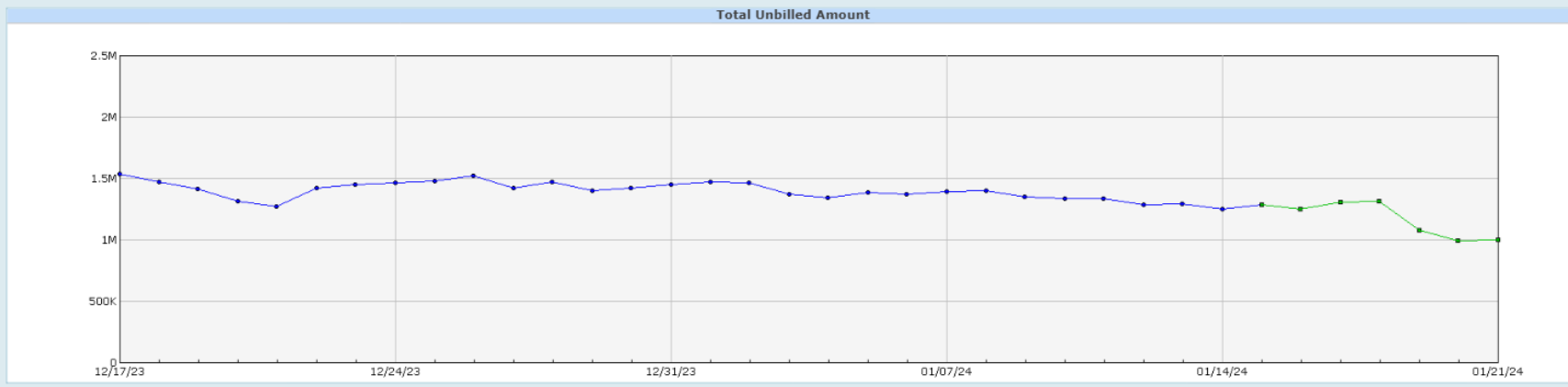
2. Holds. Holds to remain under 200

3. Unbilled (DNFB). Unbilled goal of \$1 million and then \$600k. We hit \$1 million on 1/20!

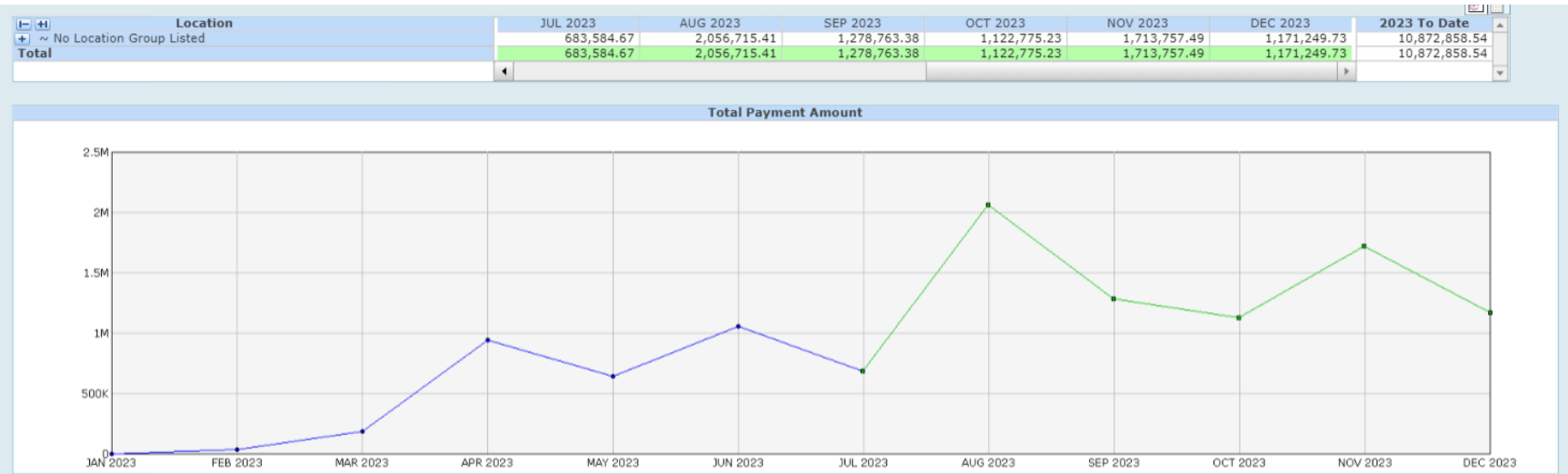
| Facility | JUN 2023 | JUL 2023 | AUG 2023 | SEP 2023 | OCT 2023 | NOV 2023 | DEC 2023 |
|-------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Ferry County Health | 2,874,247.88 | 2,184,307.96 | 2,310,077.78 | 2,424,026.95 | 2,146,260.13 | 1,655,423.27 | 1,444,359.23 |
| Republic Medical Clinic | 5,070.00 | 3,295.76 | 3,954.80 | 6,672.03 | 4,914.92 | 5,266.88 | 5,713.74 |
| Total | 2,879,317.88 | 2,187,603.72 | 2,314,032.58 | 2,430,698.98 | 2,151,175.05 | 1,660,690.15 | 1,450,072.97 |



| Facility | 01/15/24 | 01/16/24 | 01/17/24 | 01/18/24 | 01/19/24 | 01/20/24 | 01/21/24 |
|-------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|-------------------|-------------------|
| Ferry County Health | 1,277,261.26 | 1,242,033.04 | 1,300,574.00 | 1,304,450.48 | 1,068,153.86 | 986,966.48 | 992,893.36 |
| Republic Medical Clinic | 4,434.31 | 4,434.31 | 3,669.36 | 3,669.37 | 3,873.42 | 3,873.41 | 3,873.41 |
| Total | 1,281,695.57 | 1,246,467.35 | 1,304,243.36 | 1,308,119.85 | 1,072,027.28 | 990,839.89 | 996,766.77 |



4. Collections. Goal is to collect 370k weekly, \$1.6 million monthly



2024 Workplan

1. Bring Revenue Cycle in-house in phases
 - a. All coding being performed by XTend beginning January.
 - b. Cash posting
 - c. Klondike Hills billing
 - d. Client account billing
 - e. Self-pay. Goal to have all of self-pay into the Meditech system by end of April.
 - f. Billing. Goal to have a plan to move billing in-house by year end
2. Introduce Revenue budget to actual discussion at RIT
3. RIT Issues that are being addressed:
 - a. Vaccine claims have not been issuing correctly. Correcting CDM
 - b. Order Issues: Referral dashboard has been implemented for Gastro, WoundCare and Dietary, ongoing woundcare charge reconciliation is being performed by Rosh.

c. Real-Time Documentation

- i. Missing stop times are being worked on. Dawn taking lead here but billing is affected.
- ii. JZ Modifiers. Waste must be documented and templates have been built
- iii. EKG Over-reads. Primary providers requested that EKG's have over-reads by Pulse. Already contracted to do that and we will be billing the nominal charge.