



TO: Ferry County Public Hospital District #1 Board of Commissioners

MEETING DATE: May 24, 2022

FROM: Mike Martinoli

Subject: CNO Report

As of May 19, 2022

People

To be the employer of choice. To develop and support a culturally diverse, competent, motivated and productive workforce. To recruit and retain highly competent staff to meet the District's patient and resident needs.

- The Nursing department is currently hiring for 5 full time NOC RN's, 2 long term care nurses, and 4 full time NAC's. We are also recruiting for a new Discharge Planner for the Hospital.
- Wendy RN has accepted the role of our new Lead NAC Program Instructor! She and Spring RN completed the state training this past week for competencies regarding how to instruct adults. We appreciate the efforts of Cynthia RN over the past years for leading the program.
- We plan to recruit one or two more NAC's to be trained as a Scope Tech, so we can keep up with the increasing Endoscopy patient days. Kudos to Steven and Jenny NAC for their hard work managing the Scope Tech role currently.
- Our department is unfortunately dealing with staff resignations due to the new district housing policy (nightly charges for internal staff to sleep in the HUB). Mike and Dawn continue to collaborate closely with HR department to plan for short and long term staff retention solutions, especially for staff who live farther outside our County.

Quality

To lead the community that improves community health status and access to care. To provide quality healthcare that can be defined, measured and published. To enforce and invest in a pervasive culture of safety.

- Our district summer NAC class begins 6/27. We have 3 people signed up so far, and plan to promote the class via the community newspaper. It will run 4 nights a week until early September.
- Mike visited with both the Curlew and Republic junior/senior high schoolers this past week to promote the NAC class and talk about how to get involved with our hospital district. We plan to collaborate closely with the schools next school year as well.
- Mike will attend the Rural Collaborative Quality team meeting this Wednesday.

Service

To provide an environment in which patients, families, providers and employees are highly satisfied. To provide an experience for patients that exceeds expectations in all areas of the District. To identify areas for improvement.

- Recent letter from an elderly swing bed patient's family notes appreciation for the care provided by our entire team.
- Dawn and Mike plan to write an educational letter to the paper next week and debut a new project 'Door to CT' program with our ED team. This will be a protocol that brings a potential stroke patient directly to CT room for their study, with triage occurring in that room. This will be a collaboration between Nursing, Provider, and Rad departments. This will be a time to promote our new patient comfort gurneys, which also have a weight scale. Obtaining an accurate patient weight will be important for this new protocol.

Financial

To be financially viable, to support advancing the mission and vision. To be operationally efficient. To offer value to payer and consumers.

- New equipment this month: A full body '**vacuum**' **splint** is here. This will allow our staff to immobilize and spine efficiently and do without a hard/uncomfortable backboard. This will allow us to stabilize any trauma spinal injury that arrives to the ED.
- New equipment this month: a **Simulation Man** has arrived and will debut at our trauma skills day this week. Much more to come with this product! It will greatly increase our team educational opportunities for Provider, RN, and NAC's skills.
- No need for per diem agency nurse support over this past month.

Growth

To be the healthcare provider choice for our community. To identify service growth areas. To market service programs to community and constituents.

- Meditech meetings are going very well! We had a great intro call for our Endoscopy module. Patty and Doug are working hard with Meditech on site this week for Pharmacy work flow. Our on-site visits for Rehab, Nursing, and ED will be next week.